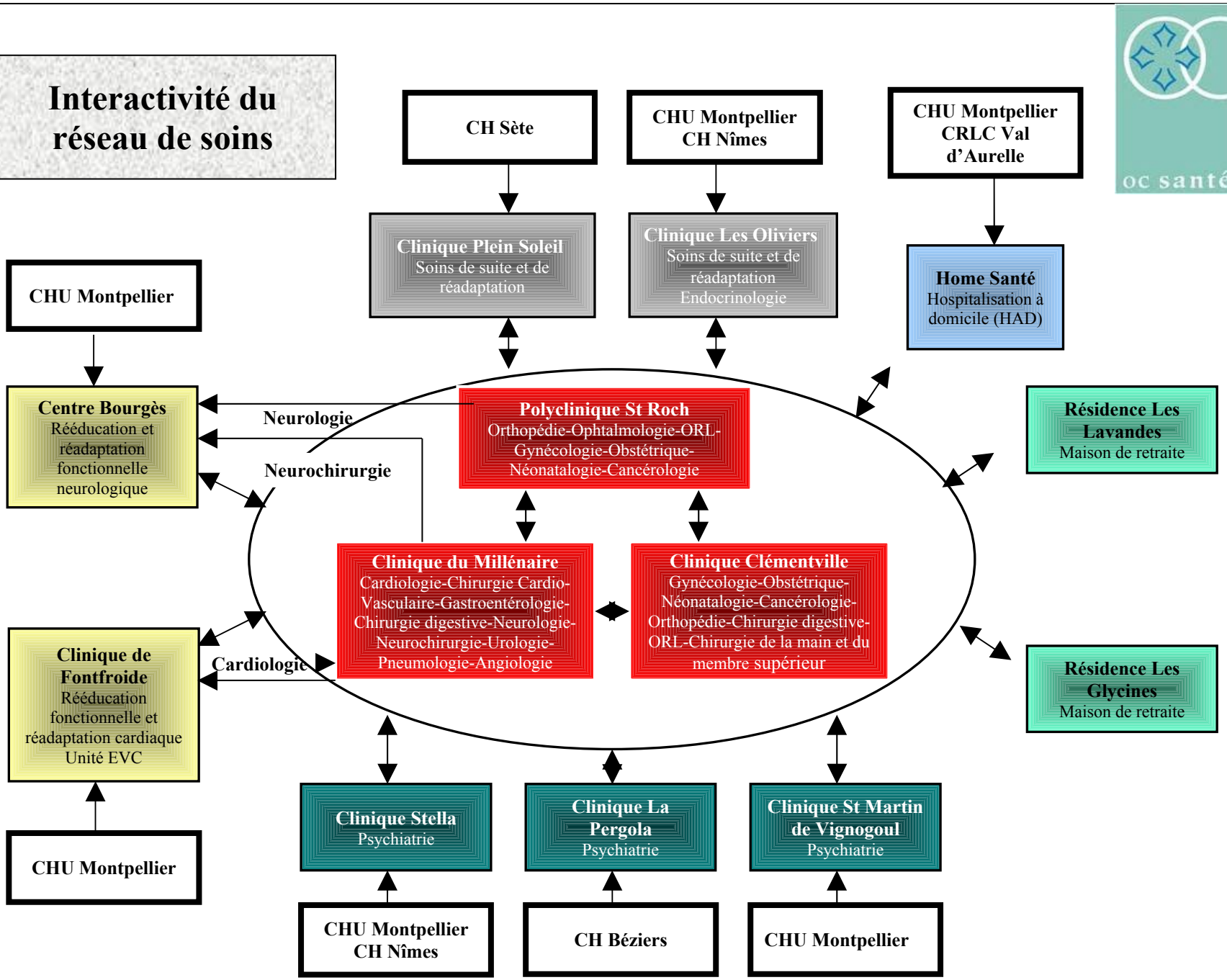Interactivité du réseau de soins